



DELIVERY & SERVICE INFORMATION FOR THE 2010 VANCOUVER OLYMPIC GAMES

The long awaited 2010 Games have finally arrived! Since there are several road closures and restrictions in place, we have to slightly alter our regular course of business in order to best serve our valuable customers.

Please take note of the following changes:

SERVICE

Service within the city of Vancouver and some parts of Richmond will be limited to the hours of **6am – 11:30am** for emergency service. This is due to road closures, parking restrictions and no stopping regulations that VANOC has enforced. For more information, please visit the following link for maps and information: <http://travelsmart2010.ca/city-of-vancouver-residents-businesses>. Only extreme emergencies will be handled outside of these hours. To contact our service department, please phone 604-232-9272 ext. 204. ****DURING THE GAMES, WE WILL NOT BE SCHEDULING REGULAR MAINTENANCE APPOINTMENTS WITHIN THE OLYMPIC CLOSURE AREAS****

DELIVERIES

Deliveries will be staying as close to normal as possible. Orders may be delayed, so we suggest ordering supplies prior to February 5th. Some delays may occur, and delivery times may be altered to fit within the 6am to 11:30am window. We'll do our absolute best to make sure products arrive on time, within the city of Vancouver.

Please note: During the Olympics, services to all other areas of metro Vancouver may be delayed, depending on traffic wait times. We thank you in advance for your patience.

If you have any questions regarding these changes, please feel free to give us a shout at: 604-232-9272 ext. 207 or email us at sales@bravocoffee.ca. Thank you!

We hope the 2010 games will be an enjoyable and profitable experience for all. Cheers!